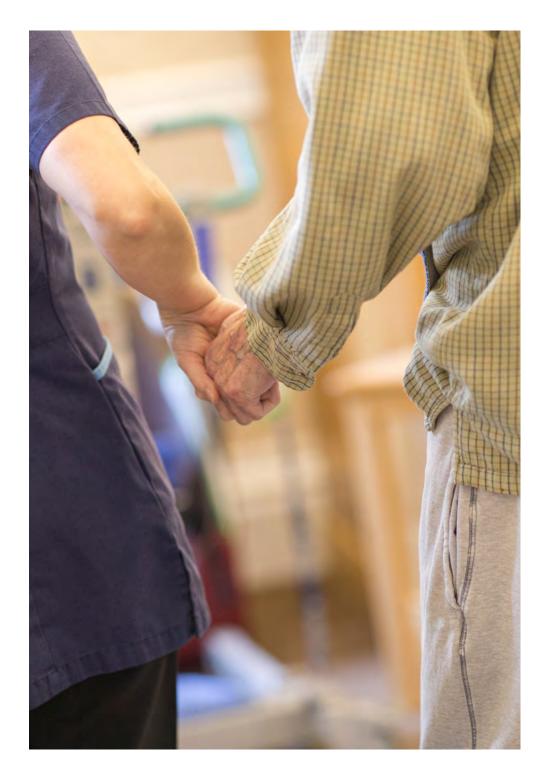




#### CHATTERWOOD NURSING HOME

Specialist care homes for the elderly



#### YOU AND YOU ALONE MATTER

At Milkwood Care, we strive to provide unrivalled high standards of care in each of our stunningly beautiful homes where only you matter. We strongly believe in the total well-being of each one of our residents and aim to provide a personal, caring environment, where everything is set up and driven to maximise the happiness and well-being of residents.

We aim to make life at a Milkwood home a life-enhancing experience in a relaxing, yet uplifting sanctuary. Chatterwood is an excellent example of how we have developed and continue to achieve this.









# OUR HOME IS YOUR HOME

Chatterwood nursing home is a renovated Victorian hunting lodge, set in idyllic private gardens, in Liss, Hampshire. The house is intimate, with a homely feel. The interior boasts living spaces decorated with upbeat colours and a large, bright conservatory that allows light to flood in.

The home is currently undergoing an exciting revamp. We are all looking forward to seeing the new extensions and the additional communal spaces that this work will achieve.







#### A CLOSE-KNIT INTIMATE ENVIRONMENT

Chatterwood offers luxury accommodation for residents aged 65 years and over. We have a mixture of single and double rooms, the majority are ensuite and all have views over our extensive gardens that contain a variety of rare and fascinating trees.

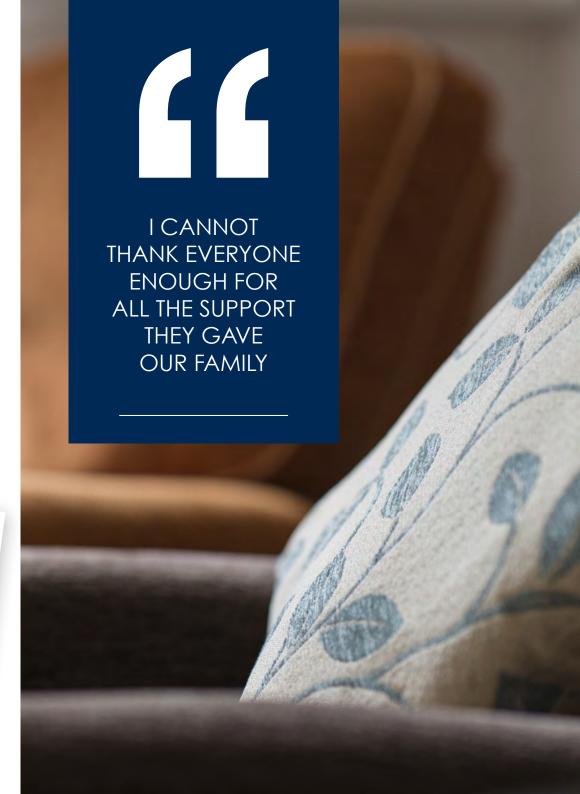
Our bright, airy living spaces present a cheery welcome and a passenger lift to the first floor ensures wheelchair access throughout the home. We have the latest technology enabling our residents and visitors to be up to date and connected during their stay here. Wifi, broadband and ipads are available for everyone to enjoy.

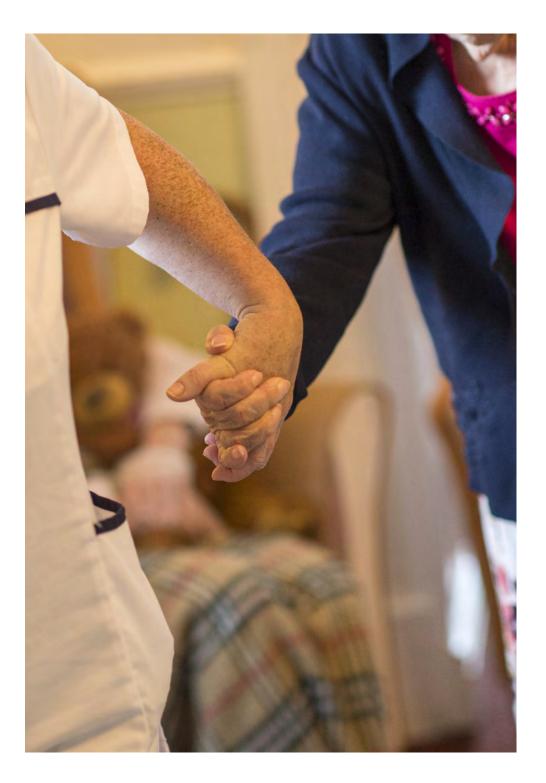
We compile a regular newsletter, packed with photos and stories, to keep residents' friends and families up to date with our activities.

We are animal lovers and welcome pets by pre-arrangement. We regularly have petting animals visit and all our residents enjoy the therapeutic benefits of stroking and talking to these furry friends.



Old-world charm, combined with contemporary comforts and state-of the art equipment in peaceful surroundings make Chatterwood the perfect environment for care.





## ATTENTIVE, PROFESSIONAL CARE

Our enthusiastic and dedicated staff are one of our most valued assets. Our fully-qualified team provide 24/7 care and we work hand in hand with local health professionals, who are on call for when we require specialist care. We train all our staff to the very highest standards, ensuring they are abreast of the latest techniques in dementia care or stimulation therapy, for example. Our support team are talented in their roles; every employee at Chatterwood has a part to play in delighting our residents, whether they are one of our guest entertainers, experienced kitchen staff or a member of our efficient administrative team. Our residents enjoy 5 star catering - our talented chefs serve a wide range of delicious mealtime delights.











## VARIETY IS THE SPICE OF LIFE

Our rich schedule of regular and ad hoc activities gives our residents the opportunity to participate in favourite pastimes, learn new skills, venture outdoors and keep their minds & bodies fit and alert. We have a creative and enthusiastic support team who devise a broad programme of structured activities, including reminiscence therapy, musical movement, flower arranging and other crafts. Our garden is equipped with outdoor percussion instruments that residents can play and enjoy listening to year round. Our annual fete is a renowned and anticipated local event. Friends and locals from Petersfield and beyond flock to participate. We run our own minibus and organise regular outings and visits.















#### **Chatterwood House**

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Part of the Milkwood group